

# Terms & Conditions

**Deposit Payment:** A deposit must be paid within 48 hours of receiving a invoice. Failure to pay the deposit within this timeframe gives us the right to cancel your booking.

**Final Payment:** The final payment must be paid in full within 14 days before the date of the event.

- Please include the invoice number on your payment.
- If you have any questions regarding this invoice, please contact us at

On the day of your event, if we serve more guests than those stipulated on the original booking, you will be charged per extra head at the going rate for the package. Children should also be accounted for in guest numbers.

## Yaardhut Cancellation Policy

We understand that sometimes plans change, and you may need to cancel your catering services. To ensure a smooth process, please review our cancellation policy below:

**Cancellation Process:**

1. **Initial Notification:** All cancellation requests must be submitted in writing via email to [catering@yaardhut.co.uk](mailto:catering@yaardhut.co.uk). Please include your booking reference number, event date, and reason for cancellation.
2. **Deposit Refund Policy:** If the cancellation is made within 48 hours of placing the booking and the deposit has not yet been paid, the booking will be automatically cancelled with no penalty. If the deposit has been paid and the cancellation request is received more than 14 days before the event date, the deposit will be refunded in full. If the cancellation request is received within 14 days of the event date, the deposit will be non-refundable.
3. **Final Payment Refund Policy:** If the final payment has been made and the cancellation request is received more than 7 days before the event date, a full refund of the final payment will be issued. If the cancellation request is received between 7 days and 48 hours before the event date, 50% of the final payment will be refunded. If the cancellation request is received less than 48 hours before the event date, the final payment will be non-refundable.

## Special Circumstances:

In case of emergencies or unforeseen circumstances, please contact us as soon as possible. We will evaluate each situation on a case-by-case basis and may offer flexibility based on the nature of the circumstances.

**Rescheduling:**

- If you wish to reschedule your event instead of cancelling, please contact us at
- Rescheduling requests are subject to availability, and we will do our best to accommodate your new preferred date.

- No additional fees will be charged for rescheduling if the request is made more than 14 days before the event date.
- Rescheduling requests made within 14 days of the event date may incur additional charges.

**Contact Information:**

For any questions or to submit a cancellation or rescheduling request, please contact y us via email or directly through our website

Thank you for understanding our cancellation policy. We look forward to serving you at your event!